

DIPLOMA OF HOSPITALITY MANAGEMENT

This hospitality management diploma programme aims to equip students with the necessary skills and knowledge for working in line and supervisory positions in the hospitality industry. The programme consists of two academic semesters. This qualification reflects the role of highly skilled operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions. This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage.

Program	Diploma of Hospitality Management	
Credit Hours	72 Credits	
Duration	Academic Year (9 Months)	
Diploma of Hospitality Management		
SUBJECT	CODE	CREDIT HOURS
English Language 101	EN101	3
Food and Beverage Service Management	HM100	3
Reservations Process	HM101	3
Room Division Operations	HM102	3
Hospitality & Tourism Business Environment	HM103	6
Law and Ethics in Hospitality and Tourism	HM104	6
Health and Safety	HM105	6
Manage Conflict	HM106	3
Industry Placement (Internship)	HM107	6
Hospitality Operations & Control Management	HM108	3
Marketing for Hospitality and Tourism	HM109	3
Work Experience with Personal Development Planning	HM110	3
Monitor staff performance	HM111	3
Industry Placement (Internship)	HM112	3
Practical Training	HM113	18